

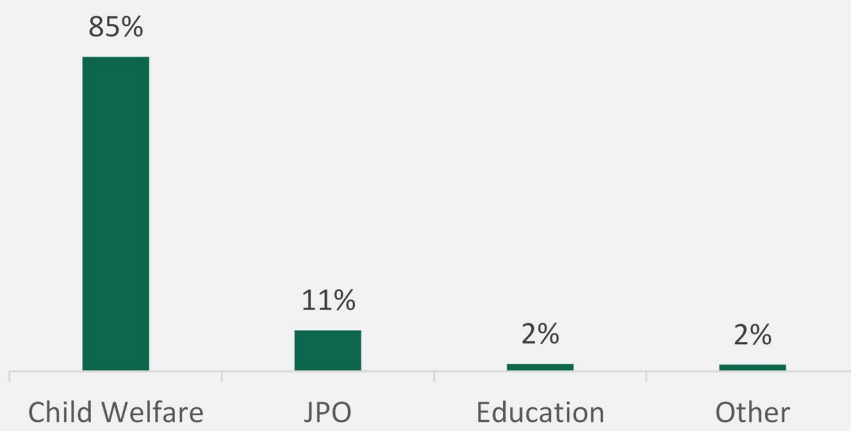


Social Impact in Action

Helping youth & families be successful!

JusticeWorks YouthCare in Pennsylvania has been working with children, youth, and families in more than 40 counties in Pennsylvania. The youth and families served come from diverse backgrounds and experiences and present for services with varying levels of strengths and resources to tackle their situations. JusticeWorks’ staff step in to build on their strengths and assist them to manage their situations to lead to the best outcomes for them and their families.

The majority of individuals (3,889) discharged were provided Child Welfare programming in FY21



JusticeWorks History

JusticeWorks YouthCare was founded in 1999 to provide a proactive continuing care program that embodies a ‘whatever it takes’ passion to be diligent, creative and tireless in serving children and families involved with the child welfare or juvenile justice systems. We incorporate into our services an array of evidence-based and research-informed programming to achieve the best outcomes for youth and families. We developed 3 service models called STOPP[®], JustCare[®], and VIP[®] to meet the gap in service delivery. We continuously strive to achieve the best outcomes for those we serve.

For more information visit us at: www.justiceworksyouthcare.com

Discharge Outcomes

Signature Programs

A key outcome for JusticeWorks' services is to **prevent out-of-home placements**. Additionally, youth and families should realize improvements in their overall functioning and stability in their living arrangement. These improvements reduce costs to the child welfare and juvenile justice systems.

We measure the status of the youth and family at time of discharge in critical life domains as our services are geared to assist families in stabilizing the family unit and improving their ability to provide the needed supervision and home management for their families.

We have families assess their own functioning at the beginning and end of services. Parents and youth complete self-ratings of their family and the child functioning on the Family Assessment Device and the Columbia Impairment Scale.

Additionally, meeting program components and reaching goals set are ways to measure program success. All youth and their families collaborate with staff to set goals and objectives that they want to work on during services. Collaborating with families in this way also increases the level of motivation and engagement with services. Progress is measured and reinforced throughout service delivery.



Prevented out-of-home placement for 94% of youth in STOPP®/JustCare® services*.



Prevented out-of-home placement for 87% of youth in VIP® services*.



96% of youth were living in a home setting at discharge (all services)*.



61% of parents reported improvement in their child's functioning*.



66% of parents reported improvement in their family functioning*.



57% of families met all or most program expectations at time of discharge*.

*The total number of individuals for each outcome varies.



Snapshot of Youth & Families Served

The youth and families who come into services are referred either by the Child Welfare or Juvenile Justice systems. In the past fiscal year 85% of referrals came from a county Child Welfare system. The referral concerns at time of entry to the program varied from abuse & neglect to home management and parenting issues, as well as youth truancy.

For referrals from the Juvenile Justice system, youth have delinquency charges and present with issues related to school performance, behavioral issues, and family or peer relations.

Child Welfare

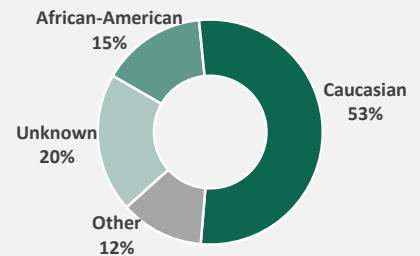
STOPP® is the most intensive signature service provided at JusticeWorks YouthCare. In FY 2021 the number of families who were discharged from STOPP® was 301 with an average length of service of 66 days. The least intensive of the signature services, JustCare®, we served 1,000 families with an average length of service of 202 days.

Juvenile Justice

VIP® works with the youth who is experiencing difficulties as well as with the family. In FY 2021, there were 246 youth & families served with an average length of care of 226 days.

Discharged 3,889 individuals

Ethnicity



Gender

Male 55%

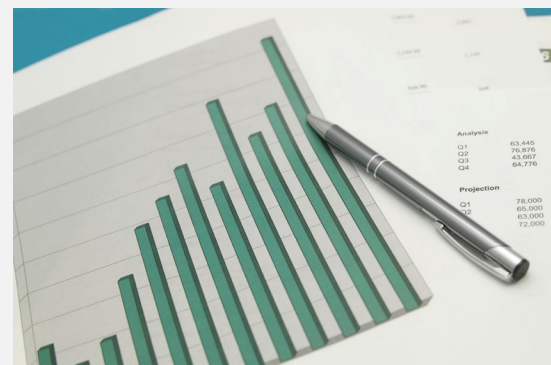
Female 45%

Average Length of Stay

STOPP® 66 days

JustCare® 202 days

VIP® 226 days

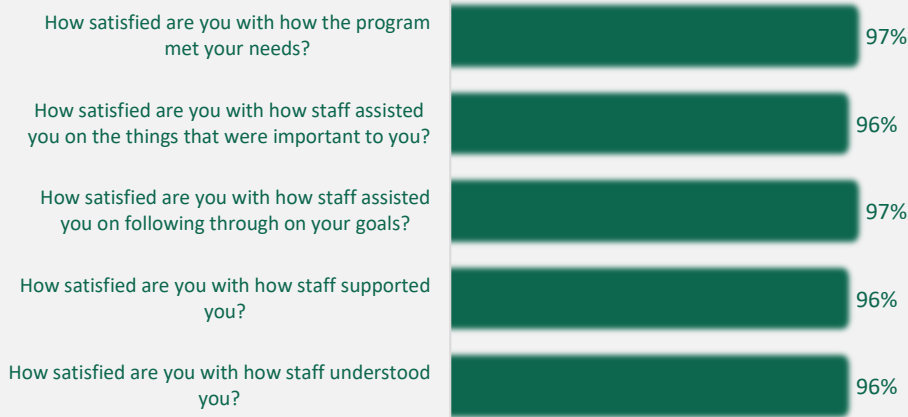




Satisfaction with Services Provided

For all services, we strive for high satisfaction ratings from both the families and the referral sources. We collect satisfaction survey at time of discharge using the Satisfaction with Services Survey that was developed and standardized at JusticeWorks. The survey provides information regarding satisfaction levels as well as determines the degree to which the families were engaged or developed a good working relationship with staff.

Families were 'highly satisfied' with services in FY2021



“Staff was amazing. He was friendly and went above and beyond any worker we have worked with. Friendly, witty, helpful, and always a pleasure.”

“Staff worked extremely well with my family – he knows what he is doing and takes his job very seriously. He was a blessing to my family and I thank him for coming into our lives.”

“Through the covid pandemic, they still came out to help me. Not sure how much more devotion they can have. Wonderful people.”

“I honestly was skeptical going into the program, but immediately staff made me feel so relieved...I’m glad I got into the program; I really feel better equipped because of it.”

Staff completed the **Discharge Outcomes Form** for 2,450 individuals. The results are reported here.



75% of youth in all services had a formal support system in place at time of discharge.



96% of youth in all services had a family support system in place at time of discharge.



93% of parent/caregivers in all services had a family support system in place at time of discharge.



72% of parent/caregivers in all services had a formal support system in place at time of discharge.



81% of youth involved in JPO completed both the court order requirements & restitution obligations.



87% of school age youth were enrolled in school or a trade program at time of discharge.

Website:

www.justiceworksyouthcare.com

Telephone: 877-525-5992